

GRI FREQUENTLY ASKED QUESTIONS AND ANSWERS

Q: What's the big deal with GRI? Why should I take it?

A: Click here: <https://www.nar.realtor/designations-and-certifications/gri-designation>

Q: I will be taking GRI 301 to graduate and I see it includes some CRS courses. Can those credits be applied towards earning my CRS Designation as well?

A: Unfortunately, you will not be able to double-up on designations. We embedded CRS Courses into 301 specifically for those agents who are working towards their CRS Designation but are not interested in GRI or have already earned their GRI designation.

From RRC: "All education required to earn the CRS Designation must be provided by RRC. We do not accept outside credits or courses towards this path."

Q: Can I turn my camera off during class or step away briefly to answer a call?

A: No. Your camera must remain on at all times. If an emergency arises, send a private message in the chat box that will be seen only by the Deans explaining your situation.

Q: I don't see a schedule for the different classes. Where do I find that?

A: There is detailed schedule for each course located in the registration site. Click on Agenda at the top of the page and scroll down. Everything is listed there.

Q: How much is the Early Bird special for 101-201-301?

A: The Early Bird fee is \$400 until the end of February. As of March 1st the fee will increase to \$425.

Q: Can I share my computer with another person if we are taking the same GRI Track?

A: No. Everyone must have their own device. No sharing, no exceptions.

Q: I am just starting out with GRI, what do I take?

A:

1. 1st Year: GRI 101
2. 2nd Year: GRI 201
3. 3rd Year: GRI 301

Q: Can I take all three GRI tracks together or complete them all in one year?

A: No. GRI is held annually; therefore, it is not possible (at this time) to register for

additional GRI Courses throughout the year.

Q: Will we be given breaks?

A: Yes. Breaks will be determined by the instructor, but the standard is 1-10 minute break per 50 minutes of class time. The instructor may choose to go a little longer; therefore, giving you a longer break.

Q: Do Alumni have access to all classes and are they allowed to Zoom in/out of classes freely?

A: Yes and no. Yes, Alumni will be able to choose from all class offerings/all levels; however, they must pre-register for the classes they wish to attend. Same Virtual Zoom rules apply to Alumni, whether they're looking for CE credit or not.

Q: I already have my CRS Designation and we are only required to take 2 hours of CE to maintain. Does that mean I can take one of Chris Bird's 4-hour classes?

A: No. Each one of Chris Bird's CRS courses is 8 hours, split into 2, 4-hour days. You can sign up for one class/2 days or both courses/4 days.

1. **March 23 & 24 / Increase Your Wealth with Rentals and Other Investment Properties . . . AND/OR . . .**
2. **March 31 & April 1 / Tax Strategies for the Real Estate Professional**

Q: I have another job and will need to drive there during the last part of class. Is this allowed?

A: No! You will be disqualified and will not receive a refund or any CE Credits.

Q: Can I step away from my camera to answer a call or get a coffee refill?

A: No! In order to receive CE credit, students may not 'step away' from the camera for any reason. Random polls, hand raising, and screen shots will be used to verify attendance for CE credit. If an emergency arises, please use the 'chat' feature to privately notify the moderator of your situation.

Q: Can I log off during break and then log back in?

A: No! The only acceptable reason for you to log off is if you are experiencing computer problems and need to restart your computer. It is your responsibility to be back online by the time break is over. If you are not, you risk being disqualified and will not receive a refund or any CE credits.

Q: I would like to provide some feedback regarding the classes, instructors, and virtual format. Will I have an opportunity to do this?

A: Yes! In fact, we encourage it. We will be sending out a post-show evaluation for you to complete and welcome your comments.

Q: What if I have a question during class? How do I get attention?

A: You can type your question into the chat box and it will be seen privately by the moderators. Someone will answer you.

Q: What if I registered and need to cancel? Will I be charged a cancellation fee?

A: You may cancel your registration leading up to the conference and will be charged a fee of 17%. If you cancel on or after March 22nd you will not receive a refund.

Q: What if I signed up for the wrong course and need to make a change?

A: You may revise your registration up until Sunday, March 21, 2021. Log back into your registration confirmation and make the necessary changes.

Q: What if I'm having problems signing on the day of the conference? Is there someone I can call or email to help me?

A: It is up to you to test your equipment and connections beforehand. If you follow the Virtual Attendee Hub instructions that were sent, you will not have any problems. **READ THE INSTRUCTIONS!**

Q: I have something that interferes on one of my class days and will not be able to attend that day. Can I watch a recorded video or make up those hours by attending something else this year?

A: Unfortunately, no. Because the classes are taught live and testing is involved, we have mandates we have to abide by as directed by NAR. Therefore, the classes are not being offered as a recorded option. It is either all-in, or not at all with no make-up opportunities. If you have something that conflicts you will have to wait until next year.

Q: Do our GRI CE's count towards the Montana license renewal required CE's?

A: Yes, they do!

Q: I didn't order the course materials as we usually get a download to print. Is that still the case?

A: Yes. Once the Virtual Attendee Hub is live you will receive an email notification letting you know when the materials are available to download. The speakers don't typically provide their materials until a week prior to the event.

Q: I registered for GRI last year and can't remember if I was refunded or if it is being credited over to this year?

A: MAR refunded everyone who signed up for 2020, including the printed book fee.